

This Job Aid supports information learned in: [Video EMP000](#)

In some cases, web browser settings may block necessary pop-ups from UCPath. Use this job aid if you need to disable your pop-up blocker.

Completely disabling the pop-up blocker can leave your browser vulnerable to malicious software and intrusive ads. It's recommended that you add sites you want to allow to your exceptions list, such as UCPath, and keep your browser's pop-up blocker enabled.

To add the UCPath website as an exception to your pop-up blocker settings, complete the following steps for each browser you use to access UCPath.

[Mozilla Firefox](#)

[Google Chrome](#)

[Safari](#)

[Edge](#)

[Android](#)

[iOS Devices](#)

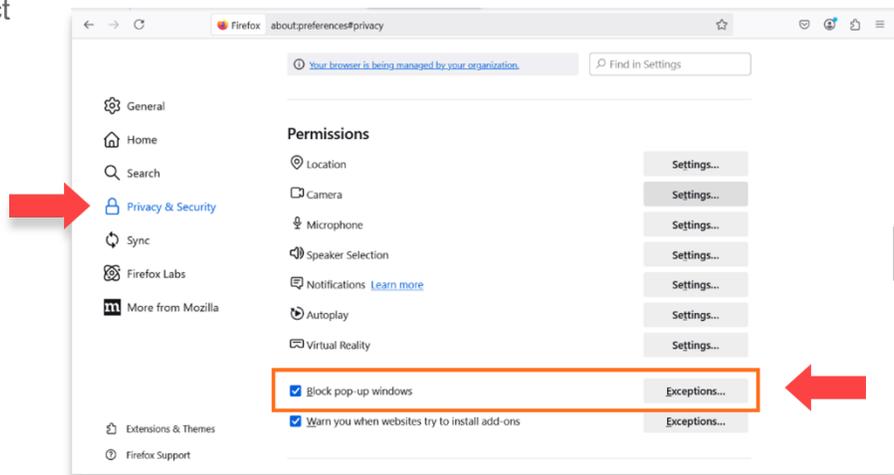
Mozilla Firefox

1. In the top right corner of the browser window, select the three-bar menu icon  and then select **Settings**.

Note: Firefox opens the **Settings** page in a separate browser tab.

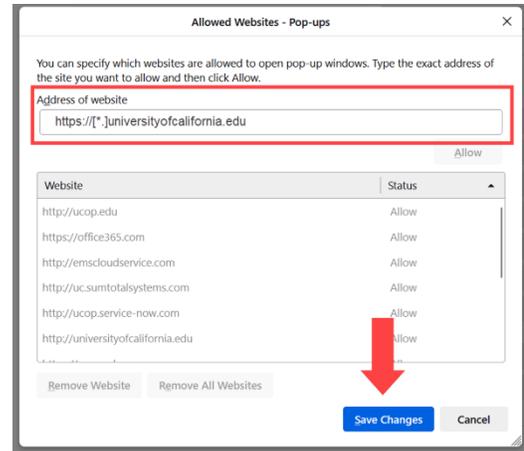
2. On the **Settings** page, select **Privacy & Security**.

3. Scroll down to the **Permissions** section, and then select the **Exceptions** button for the **Block pop-up windows** category.



On the **Allowed Websites – Pop-ups** dialog box, in the **Address of website** field, enter the URL: `https://[*].universityofcalifornia.edu` and then select the **Allow** button to add it to the allowed sites list.

4. Select the **Save Changes** button to close the **Allowed Websites – Pop-ups** dialog box.

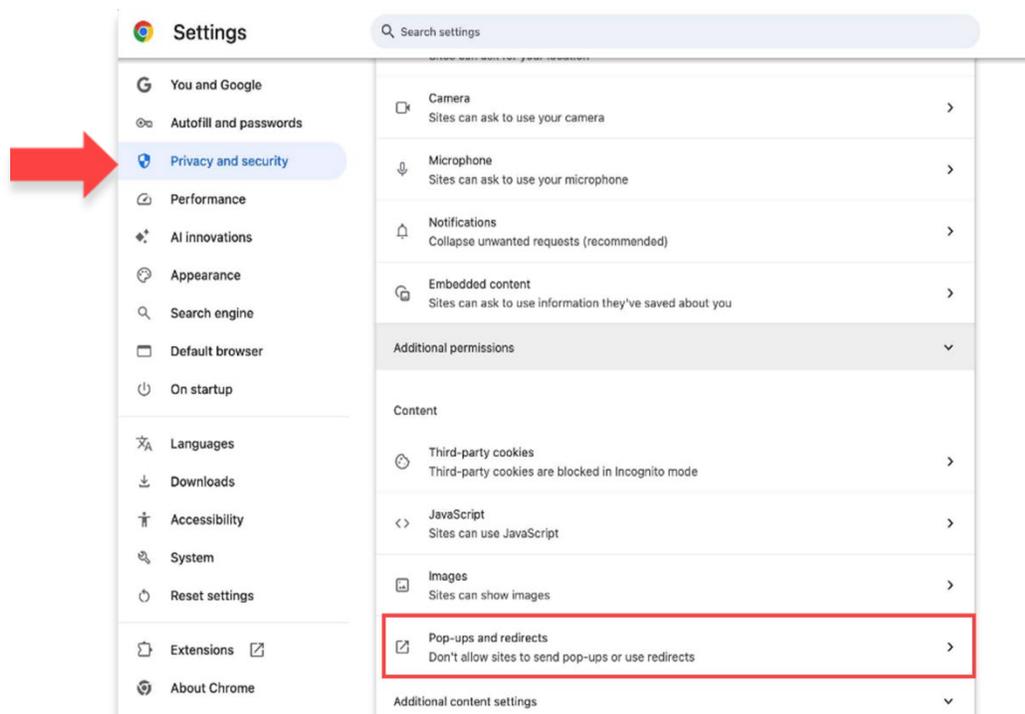


Google Chrome

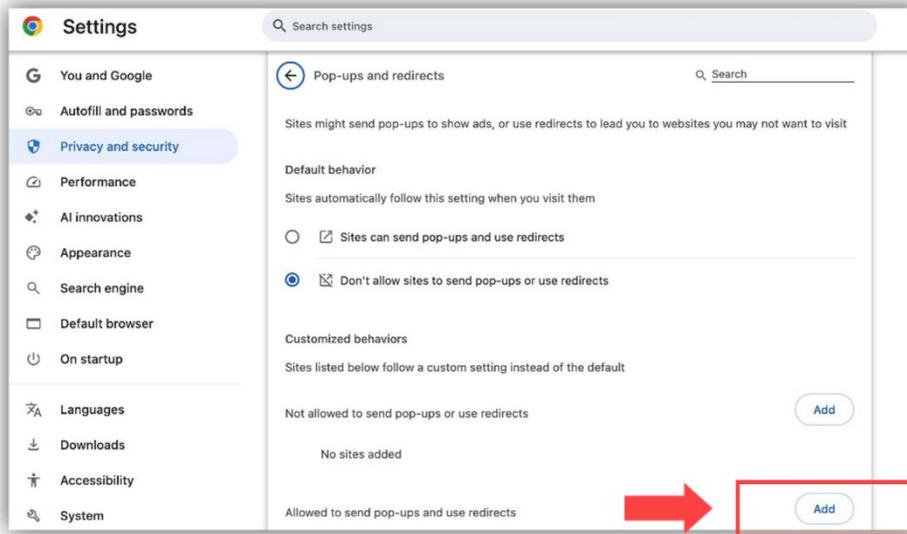
1. In the top right corner of the browser window, select the three-dot icon and then select **Settings**.

Note: Chrome opens the **Settings** page in a separate browser tab.

2. On the **Settings** page, select **Privacy and security**.
3. On the **Privacy and security** page, select **Site settings**.
4. Scroll down to the **Additional permissions** section, and then select **Pop-ups and redirects**.

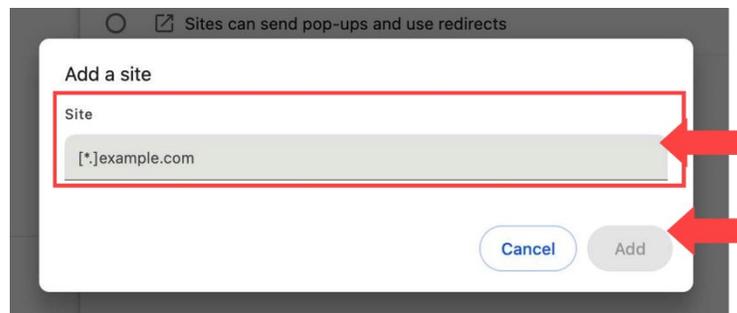


5. In the **Pop-ups and redirects** dialog box, scroll down to select the **Add** button to the right of the text **Allowed to send pop-ups and use redirects**.
6. In the **Add a site** dialog box, in the **Site** field, enter the URL:



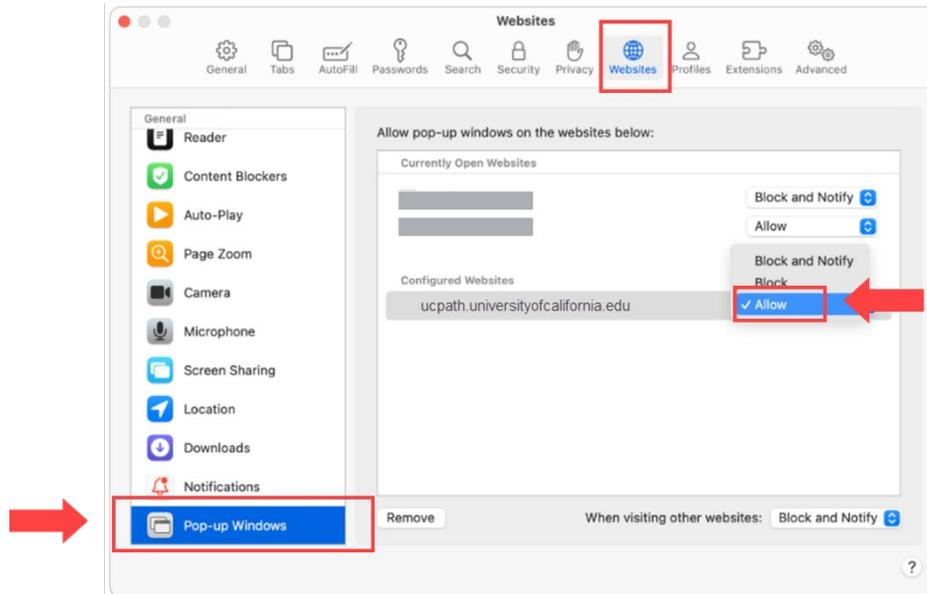
[https://\[*\].universityofcalifornia.edu](https://[*].universityofcalifornia.edu) and then select the **Add** button to add it to the allowed sites list.

7. UCPath pop-ups are now enabled and you may close the **Settings** tab.



Safari Desktop

1. Select the word **Safari** in the upper left portion of your browser and then select **Preferences** and then select **Websites**.
2. Select **Pop-up Windows** on the left panel menu. If you have a section titled **Configured Websites**, then look for the site there to Allow.

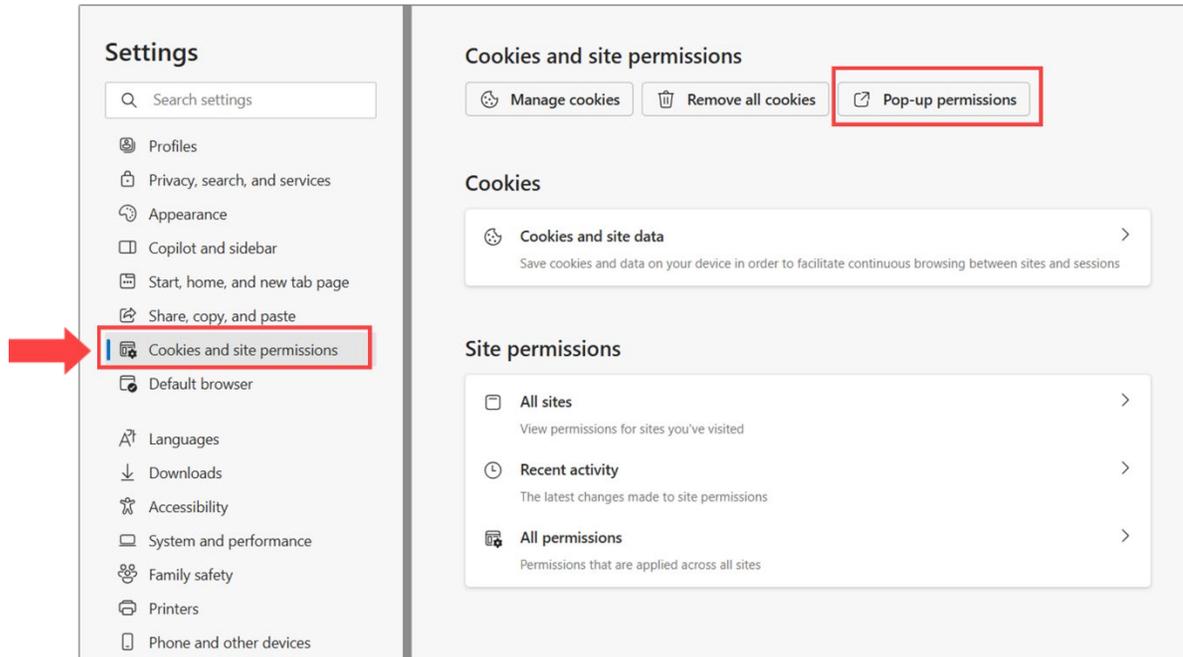


Note: If the UCPath website does not appear as a Configured Website, then you must navigate to a UCPath website so that it appears under the **Configured Websites**. (Pictured to the right). Unfortunately, Safari doesn't allow you to type in a URL. If you continue getting pop-ups blocked, then repeat this process on each page where pop-ups are blocked.

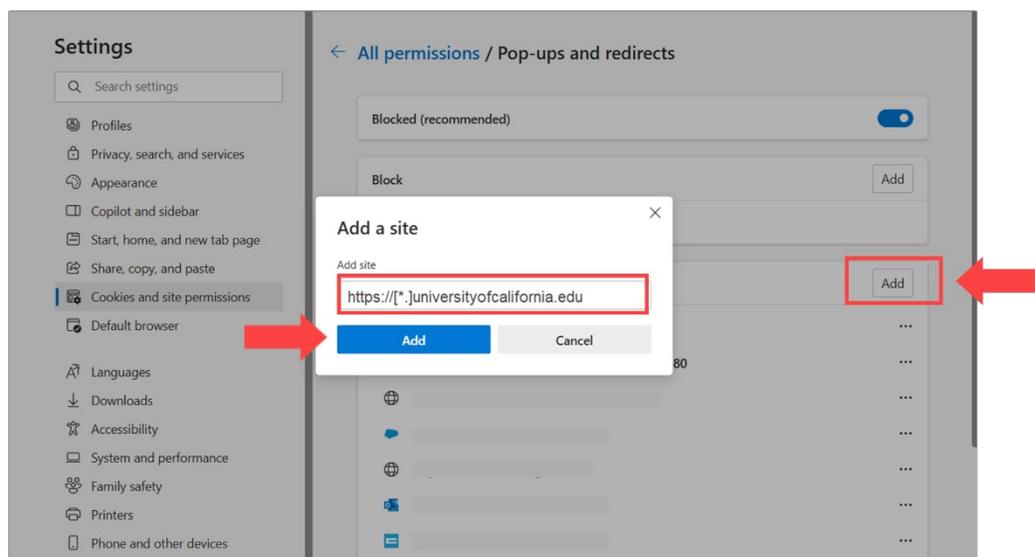
3. In the pop-up menu for the website, select **Allow**.

Edge Desktop:

1. From the Edge browser, select the **three dots** ... icon in the top-right corner and then select **Settings**.
2. In the left sidebar, select **Cookies and site permissions**.
3. On the right portion of the popup, select the **Pop-up permissions** button.
4. Under **Cookies** select **Cookies and site permissions**.



5. Under the **Allow** section, select the **Add** button.
6. In the **Add site** field, enter the URL: **https://[*].universityofcalifornia.edu** and then select the **Add** button.



Android Devices

1. Open **Chrome**.
2. Tap the **three dots** : icon and then select **Settings**.
3. Tap **Site settings** and then select **Pop-ups and redirects**.
4. Make sure pop-ups are **Blocked (recommended)** for general use.
5. Select **Add site exception** or go to the site again to customize it.

iOS Devices

Note: There are limitations on iOS devices. You can only turn off pop-ups globally from all websites, not from specific websites.

1. Open the **Settings** app.
2. Scroll down and select **Safari**.
3. Scroll to the **General** section.
4. Toggle the **OFF** option that says **Block Pop-ups**.