

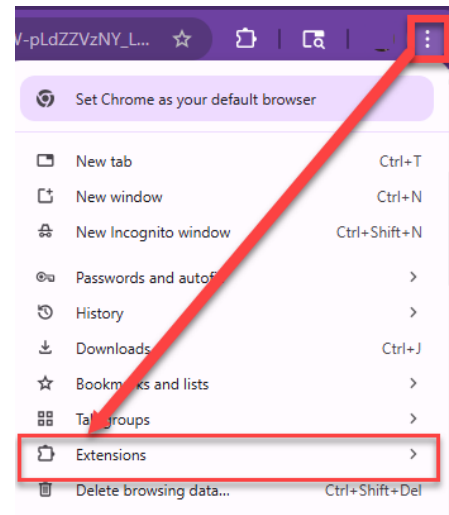
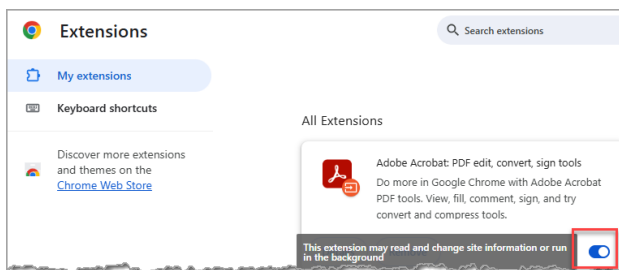
This Job Aid supports information learned in: [Video EMP000](#)

Bad Request Error

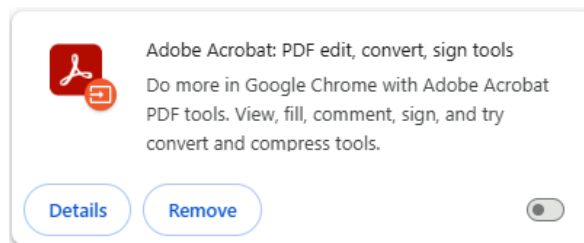
UCPath users may receive a 'Bad Request' error when they attempt to view their paycheck, or other PDF displays withing UCPath.

You can cure this issue by disabling and then reenabling the Adobe extension in Chrome.

1. To do so, first find **Extensions** via three vertical dots on the top menu bar of Chrome. (In some versions of Chrome, you may need to go to **Settings > Extensions**).
2. From the **Extensions** window, find the **Adobe Acrobat Extension**.



3. If on, slide the toggle switch to the left to disable it.



4. Slide the toggle switch back to re-enable Adobe Acrobat
5. [Clear your Cache](#), and then refresh your UCPath page in Chrome and try to open the paycheck PDF or other PDF item again.