Disable Pop-Up Blocker

Q: How do I disable my browser’s pop-up blocker so that it doesn’t block my access to UCPath?

A: Completely disabling the pop-up blocker can leave your browser vulnerable to malicious software and intrusive ads. It’s recommended that you add sites you want to allow to your exceptions list, such as UCPath, and keep your browser’s pop-up blocker enabled.

To add the UCPath website as an exception to your pop-up blocker settings, complete the following steps for each browser you use to access UCPath.

- Internet Explorer
- Mozilla Firefox
- Google Chrome

Internet Explorer

1. In the top right corner of the browser window, click (Tools) → Internet options.
2. On the Internet Options dialog box, click the Privacy tab.
3. On the Privacy tab, in the Pop-up Blocker section, click the Settings button.
4. On the Pop-up Blocker Settings dialog box, in the Address of website to allow field, type the UCPath web address (ucpath.universityofcalifornia.edu) and click the Add button to add it to the Allowed sites list.

5. Click the Close button to close the Pop-up Blocker Settings dialog box.

6. Click OK to close the Internet Options dialog box.
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Mozilla Firefox

1. In the top right corner of the browser window, click  (menu) → Options.
   
   Note: Firefox opens the Options page in a separate browser tab.

2. On the Options page, select the Content panel.

   ![Content panel]

3. In the Pop-ups section, click the Exceptions… button.

   ![Allowed Sites - Pop-ups]

4. On the Allowed Site - Pop-ups dialog box, in the Address of website field, type the UCPath portal web address (ucpath.universityofcalifornia.edu) and click the Allow button to add it to the allowed sites list.

5. Click the Save Changes button to close the Allowed Site - Pop-ups dialog box.

6. Close the Options browser tab, or in the top right corner of the browser window, click  to return to your homepage.
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**Google Chrome**

1. In the top right corner of the browser window, click 📜 (menu) → Settings.
   
   **Note:** Chrome opens the Settings page in a separate browser tab.

2. On the Settings page, scroll down to bottom and click the Show advanced settings... link.

3. In the Privacy section, click the Content settings… button.

4. In the Content settings dialog box, scroll down to the Pop-ups section and click the Manage Exceptions button.

5. In the Pop-up exceptions dialog box, in the Hostname pattern field, type the UCPath portal web address (ucpath.universityofcalifornia.edu) and click the Allow button to add it to the allowed sites list.

6. Click the Done button to close the Pop-up exceptions dialog box.

7. Click the Done button to close the Content Settings dialog box.

8. Close the Settings browser tab, or in the top right corner of the browser window, click ⏺️ home to return to your homepage.