

Open Enrollment (OE) provides you with the opportunity to enroll and/or make changes to your benefit plans for you and your family. This document provides guidance on how to complete your benefit elections through UCPath online during open enrollment for the plan year of 2025.

Open Enrollment Dates

- Starts Thursday, October 31, 2024, at 8 a.m.
- Ends Friday, November 22, 2024, at 5 p.m.

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How to Make Your Open Enrollment Changes

Web Browser Tips

- Use a current version of Safari, Google, Firefox, or Microsoft Edge to enroll in open enrollment on UCPath
- Disable pop-up blockers before you start the enrollment process. Refer to the <u>Disable Pop-Up</u> <u>Blocker</u> job aid for instructions

Log in to UCPath

 Log in to <u>UCPath</u>, locate the open enrollment countdown clock at the top of the dashboard, and click the <u>Enroll Now</u> button.



If prompted, answer the Security Question and then click the Submit button

- The security question is specific to your account and may not be the same as the example shown here
- You are required to set up security questions and answers to use self-service functionality in UCPath, including Open Enrollment 2025. Refer to the <u>Security Question Setup</u> training simulation for instructions.



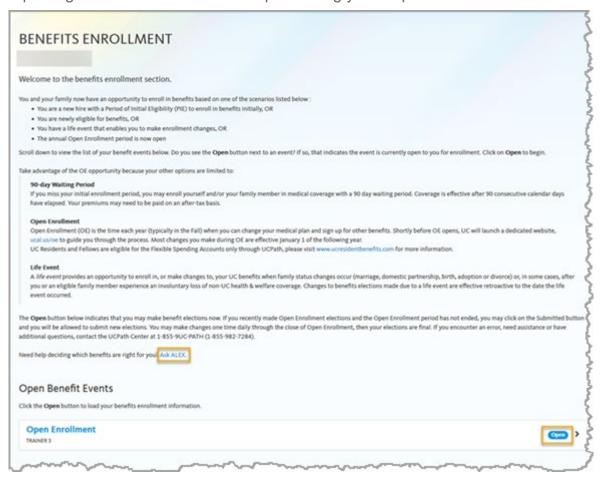


Benefits Enrollment Page

The **Benefits Enrollment** page appears after successfully answering the security question. You can click the <u>Ask ALEX</u> link to access your virtual benefits counselor. ALEX is a tool designed to assist you in making a well informed decision when it comes to selecting your benefits.

Under the **Open Benefits Events** section, click the **Open** button to begin making your open enrollment elections.

• Note: A spinning circle indicates UCPath is processing your request



Open Enrollment Page

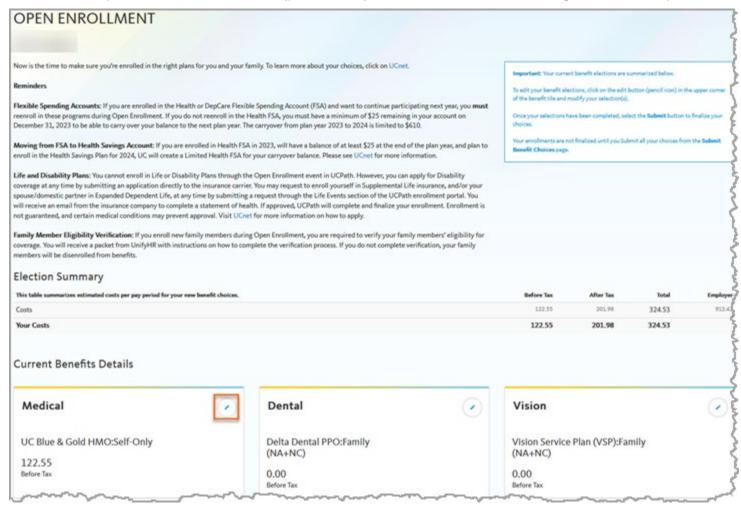
The **Open Enrollment** page displays the following sections:

- Reminders: Review all the information provided in this section for important benefit plan reminders
- Election Summary: This section shows your current cost per pay period for your benefit choices. As you make your open enrollment selections, the **Before Tax** and **After Tax** columns will update to reflect your total costs.
- Current Benefits Details: These tiles represent all the available benefit plans. The benefit plan tiles will display your selected plan and plan cost. If you are a new employee, tiles will default to Waive.
- Click the Edit button (pencil icon) on each of the benefit plan tiles to make changes to your elections

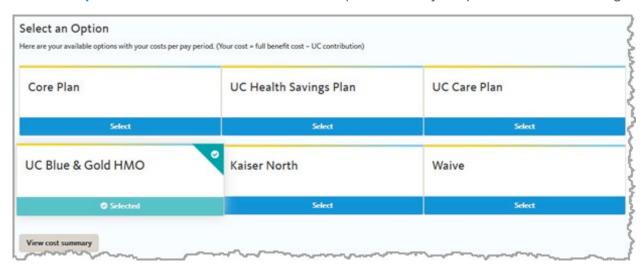


 Note: Benefit plans without an edit (pencil icon) button are not open for changes during open enrollment

For this example, click the **Edit** button (pencil icon) on the **Medical** tile to change this benefit plan.



In the Select an Option section for the medical benefit plan, select your plan or waive coverage.

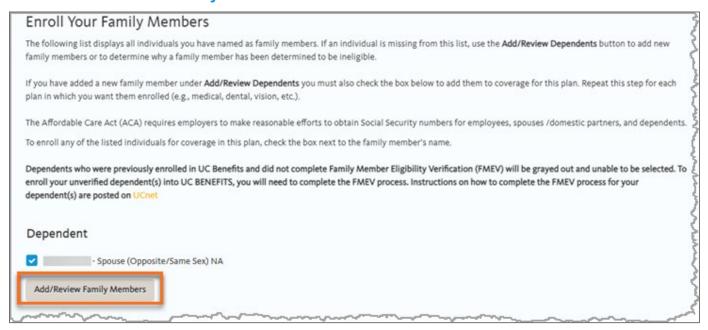




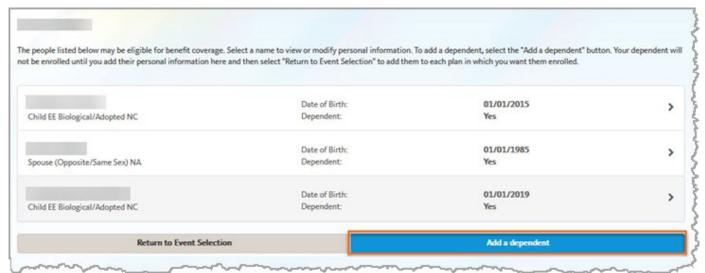
Add Dependents to Benefit Plans

Use the **Enroll Your Family Members** section to add dependents to the selected plan. The dependents you enter in UCPath appear in the **Dependent** list. You can add or modify dependents during the enrollment process.

Click the Add/Review Family Members button

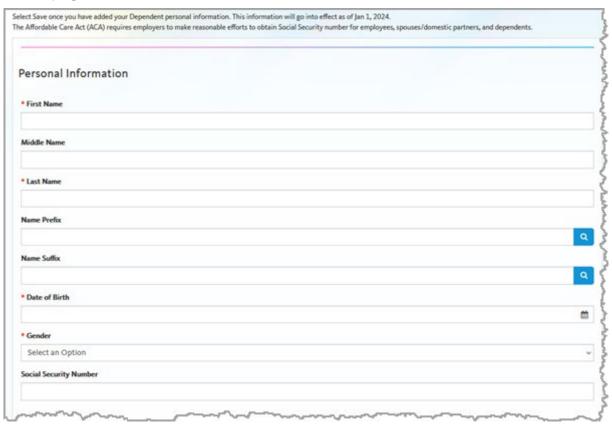


 On the Add/Review Dependent page, select the name of your dependent to view or modify their personal information. To add a dependent, click the Add a dependent button.

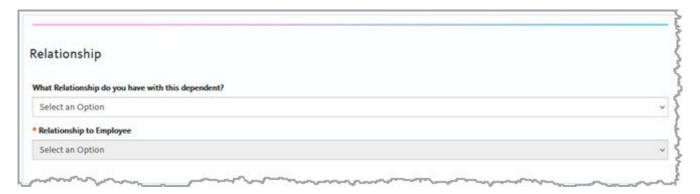




 Complete the Personal Information section for your dependent(s) on the Dependent Personal Information page

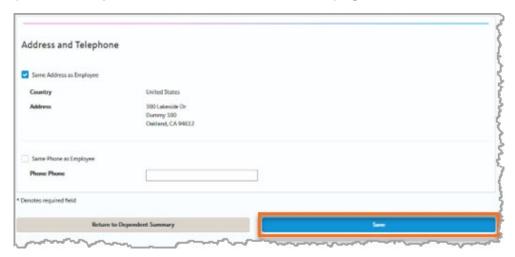


• In the Relationship section, click the drop-down in What Relationship do you have with this dependent? The Relationship to Employee section will auto-populate based on your selection.





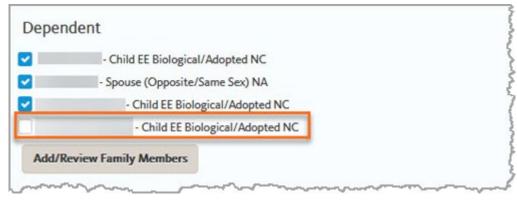
- In the Address and Telephone section, you can select the check box to use the Same Address as Employee and/or to use the Same Phone as Employee if the dependent and employee use the same address and phone.
- Once you complete the **Dependent Personal Information** page, click the **Save** button.



• The **Save Confirmation** page confirms the personal information entered for your dependent was successfully saved. Click the **OK** button to continue.



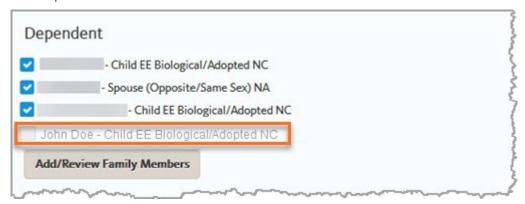
- You are returned to the Enroll Your Family Members page, and the newly entered dependent
 appears in the Dependent list but are not yet enrolled in the benefit plan
 - o To enroll a dependent in this plan, you must select the check box next to the dependent(s) name





It is important to note that UC requires employees who enroll their dependents in medical, dental, and/or vision plans to provide documentation verifying their family members' eligibility for coverage to UC's third-party vendor, <u>UnifyHR</u>.

Dependents who have not been verified will be disenrolled from benefit plans and cannot be added until the verification process is completed. They will be grayed out and unable to be added to selected, as shown in the example below.



- After you complete your elections for the selected benefit plan, you can either:
 - Click the Save and Continue Your elections are not complete button to save your changes and continue to the next screen

▲ Note: Clicking on Save and Continue – Your elections are not complete DOES NOT submit your open enrollment elections. This only saves your selections.

o Click the Cancel Changes button to exit this page without saving your changes

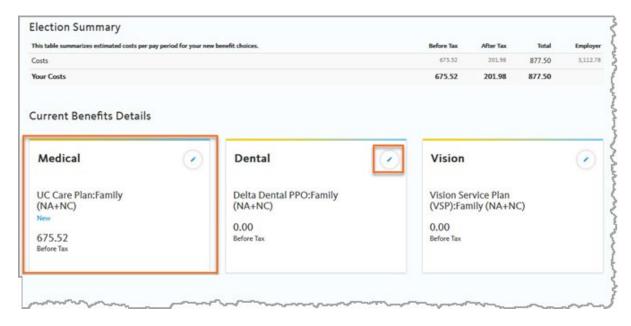




- UCPath displays the details for your selection, including the plan, the estimated pay period cost for the benefit election, and the covered dependents
 - Click the Save Changes button to save your changes, or click the Back button to continue making changes



The **Open Enrollment** page appears again. The details for the benefit plan you selected are displayed on the tile. Repeat the steps for each benefit plan tile to make your open enrollment elections.

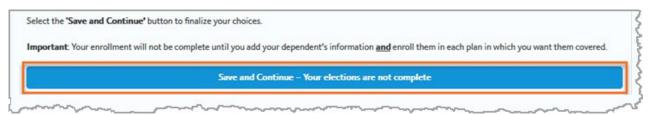




How to Submit Your Benefit Elections

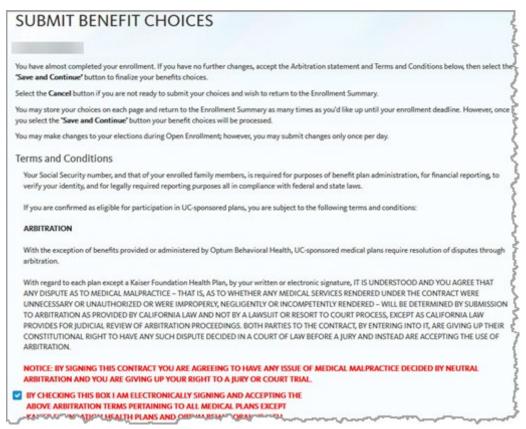
Once you have reviewed each of the benefit plan tiles, made all your elections, and are ready to begin the submit process, scroll down to the bottom of the **Open Enrollment** page.

- Click the Save and Continue Your elections are not complete button to save your changes and continue to the next screen
 - Note: Clicking on Save and Continue Your elections are not complete DOES NOT submit your open enrollment elections. This only saves your selections.



The **Submit Benefit Choices** page will appear

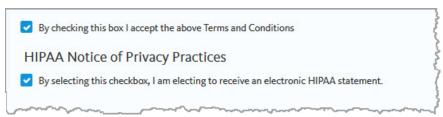
 Review the Terms and Conditions, and click on the check box under the Arbitration section to accept the terms and conditions





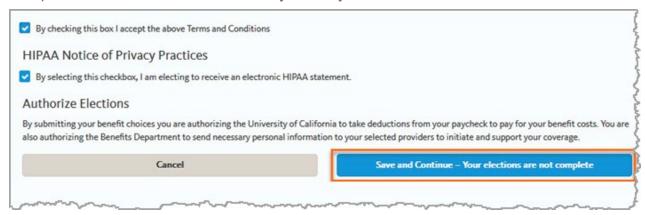
Click on the following checkboxes:

- By checking this box I accept the above Terms and Conditions
- HIPAA Notice of Privacy Practices: This box is checked by default and indicates you agree to
 receive a copy electronically. If you would like to receive a copy in the mail deselect this box.



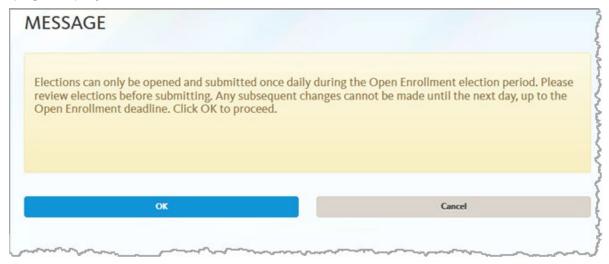
Below the **Authorize Elections** section, continue with one of the following:

- Click the Cancel button to exit this page without saving your changes
- Click on the Save and Continue Your elections are not complete button to save your changes and continue to the next screen
 - Note: Clicking on Save and Continue Your elections are not complete DOES NOT submit your open enrollment elections. This only saves your selections.





If you select the **Save and Continue – Your elections are not complete** button, the following **Message** page displays. Click **OK** to continue.

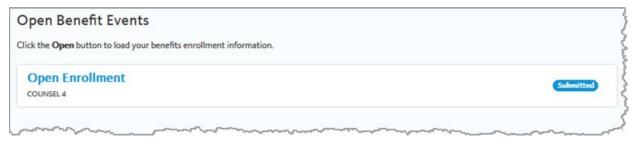


The **Submit Confirmation** page will inform you that your benefit elections were successfully submitted.

- **Note:** You will receive a confirmation statement by email within 24-48 hours. Review the confirmation statement, and if you need to make additional changes to your elections, you can submit changes in UCPath **once per day** during the open enrollment election period.
- Click OK to return to the Open Enrollment page



Once back on the Open Enrollment page, under the **Open Enrollment Events** section, it will display as **Submitted** until your elections are processed.





- Your Open Enrollment event reopens the following day at 8 a.m. if you need to make additional changes during the Open Enrollment period. You will receive a confirmation statement via email each time you change and re-submit your open enrollment elections.
 - You can continue to make and submit your open enrollment changes once per day until November 22, 2024, at 5 p.m. PST
- You will receive a final benefits enrollment confirmation statement via email by the second week of December.

I Have No Changes

Open Enrollment is the opportunity for you to review your benefits and make any necessary changes to your benefits elections, but it is not required. If you wish to continue the same benefit plans you currently have, no action is required except for Flexible Spending Accounts (FSAs).

• If you are enrolled in a Flexible Spending Account (Health FSA and/or the Dependent Care FSA) and want to continue participating in 2025, you **must** re-enroll each calendar year.

Review your Open Enrollment Elections

After your Open Enrollment changes are finalized, you can review your open enrollment elections on your confirmation statement sent via email or on <u>UCPath</u> on the **Benefits Summary** page (Refer to the <u>View Benefits Summary</u> training simulation for instructions).

Note: Your open enrollment elections are usually finalized by the next business day after you submit
your elections





Open Enrollment Coverage Begin Date & Paycheck Deduction Dates

The following table illustrates the coverage begin date for open enrollment changes and the paycheck on which new benefit rates take effect. Monthly employees pay most benefit costs at the start of the coverage month, and bi-weekly employees pay most benefit costs the month before coverage. This means that new 2025 benefit rates will be reflected in the December 2024 paycheck for bi-weekly employees.

Pay Schedule	OE Coverage Begin Date <u>After</u> OE Finalized*	Deduction Begin Date	Paycheck Date
Bi-weekly*	1/1/2025	11/10/2024	12/4/2024
Monthly**	1/1/2025	12/1/2024	1/2/2025

Bi-weekly*: Flexible Spending Account (FSA) contributions and disability premiums for January coverage will be deducted on the 1/2/2025 paycheck. The coverage begin date is 1/1/2025.

Monthly:** Flexible Spending Account (FSA) contributions and disability premiums for January coverage will be deducted on the 1/2/2025 paycheck. The coverage begin date is 1/1/2025.

UCPath Open Enrollment Troubleshooting Tips

- If you cannot move forward in the Open Enrollment pages (for example, the page seems to be 'stuck'), return to the UCPath **Dashboard** and click the **Enroll Here** button.
 - From the Dashboard, you can also navigate to Employee Actions > Health and Welfare >
 Enroll in Benefits. This action refreshes the Enroll in Benefits transaction. You may or may not lose your data entry; data entry is generally saved, but this may not occur if you were truly 'stuck.'
- For security purposes, if there is non-activity while on the **Open Enrollment** page on UCPath, the system will automatically timeout after 20 minutes. The following warning message will appear five minutes before the default system timeout occurs.
 - If this message occurs while you are making your open enrollment elections, click the text, Click here to remain on the page. Otherwise, your session will time out, and you will need to return to the Open Enrollment page by clicking on the Enroll Now button on the UCPath dashboard.





• Or you may get the **UCPath Alert** window if your session is about to expire. Click the **Yes** button to reset your session.

